

CHANGE OF BUSINESS PARTNER OF RECORD DESIGNATION FORM

Use this form only when you are changing your Business Partner of record. Please note that all terms and conditions from the original End User License Agreement (EULA) is still in full force and effect.

CLIENT INFORMATION:

Company _____

Address _____ City _____

Province/State _____ PostalCode _____ Country _____

Tel. _____ Fax _____

E-Mail _____ VAT Reg No. (RSA Clients Only) _____

STATE REASON WHY YOU WISH TO CHANGE YOUR SAGE SOLUTION PROVIDER (Compulsory)**BUSINESS PARTNER OF RECORD INFORMATION:**

Note to ClientCare subscriber: The Business Partner you identify in this space will be considered the **Business Partner of Record**, who will receive software updates and upgrades for delivery and installation at your site. Please note that the ClientCare fee does not include customary Business Partner fees for installation, training, and other services.

Company _____

Postal Address _____ City _____

Province/State _____ PostalCode _____ Country _____

Tel. _____ Fax _____

TERMS AND CONDITONS

By signing below, the parties agree to the following terms and conditions for the duration of the ClientCare Contract:

- Limitations:** Sage ERP Africa shall have no obligation to support altered, damaged or modified Product, or to remedy problems caused by: (i) Client's negligence, abuse or misapplication of the Product; (ii) use of the Product other than as specified in Sage ERP Africa's documentation; or (iii) hardware malfunctions, software not licensed by Sage ERP Africa or Product which is not the then-current release. Client agrees, at its expense, to assist Sage ERP Africa in its obligations hereunder by providing documentation of problems and test data. Sage ERP Africa shall have no obligation to resolve problems if Client fails to reasonably cooperate. Support shall be provided in the English language, except as otherwise agreed by the parties and subject to payment of any additional fees required by Sage ERP Africa in connection therewith.
- Limitation of Liability:** Sage ERP Africa's liability for damages from any cause of action whatsoever relating to Sage ERP Africa's agreement to provide Services shall be limited to the amount paid by Client for the Services for the applicable year. Sage ERP Africa's liability shall be further limited as provided in the License Agreement between Client and Sage ERP Africa for the Product, which may be either a signed agreement or the shrink-wrap, electronic or certificate form license accompanying the Product (respectively "License Agreement").

Accepted by Client: _____ (Must be an authorised signatory i.e. Managerial position / Director)

Signature _____ Job Title _____

Printed Name _____ Date _____

Accepted by Business Partner of Record:

Signature _____ Job Title _____

Printed Name _____ Date _____

Dealer ID _____ Client ID _____