

FloPac is not simply improving and mapping workflow. FloPac begins with the business rules which underlie processes and focuses on automating/integrating systems and people through processes and technology.

FloPac

Within every organisation, processes are executed using the organisations unique set of rules, approvals, checklists and various methods of verification. These procedures not only govern the successful running of the business, but typically differentiate the company from competitors. These processes are executed using a combination of Enterprise Resource Planning (ERP) systems, spreadsheets and documents. The processes are then managed through an email chain, which does not provide the visibility or control a fast moving organisation requires to maintain their lead in the marketplace.

Numerous organisations have well thought out and documented processes to which their staff should adhere, however they do not have control methods in place to ensure that the processes are followed. Management often find themselves reacting to situations where the rules governing certain business processes have not been followed. These indiscretions could be because instructions were misinterpreted, staff members were negligent or simply because someone took a shortcut. The most effective way for organisations to prevent these situations is to ensure that they have preventative and detective controls in place ensuring the smooth execution of processes. FloPac from FlowCentric Technologies can do this for your organisation.

Integrated with Sage ERP Accpac, FloPac is a valuable and logical solution for any company utilising ACCPAC, giving these organisations workflow enabled processes to automate and control the activities not handled by ACCPAC.

Take Procurement Workflow for example. The procurement procedure in a geographically diverse organisation, with centralised purchasing, would require a full chain of command. This would range from the requestor - who checks against budget, through to the manager - who places the final order, to the item/service being received. FloPac would ensure that no step in this process is overlooked or inaccurately completed.

FloPac with Accpac:

- Enables departments to reduce costs and turnaround times.
- Manages everyday business tasks ie travel requests, stationery orders, capital expenditure more efficiently.
- Eliminates the guesswork and the uncontrolled paper trails by creating an electronic trail which is fully tracked and from which reports can be generated.

FloPac for Procurement is just one of the many FlowCentric Technologies Pty (Ltd) packages available, however Procurement and Purchasing is an area within business that one can see immediate results. Not only will this solution ensure that you get the most out of your Sage ERP Accpac, but it is an ideal platform from which to launch a business process automation and management project.

FloPac with Accpac manages:

Procurement

- request creation,
- quoting,
- approval of requests,
- purchase order generation,
- receipting and the processing of an invoice against receipts,
- verification of quoted costs and budgets.

SHEQ

- incident reporting,
- incident management,
- incident investigations.

Accounts Payable Recon

- supplier accounts
- invoice numbers, dates and amounts
- supplier payments

Compliance/Control

- Empower lower level management and staff without sacrificing control.
- Enforce compliance to business rules, policies and procedures.
- Provide preventative rather than detective controls (build the control into the process).
- Conform to legislative requirements.
- Enforce segregation of duties.
- Manage documents and records as part of the process.
- Provide transparency in the processes with full audit trail.

Operational Processes Management

- Automate flow-diagrams to executable processes.
- Ensures consistency and standardisation across multiple business units.
- Enforce internal and external Service Level Agreements (SLA).
- Provide easy-to-use web-based user screens.
- Improved internal communication and collaboration with notification and escalation.
- Reduce "lag time" in processes.
- Management can track process progress.
- Ability to track and improve on customer issues.
- Improved product and service quality.
- Scale processes across the enterprise.

Process Improvement and Optimisation

- Identify process improvement opportunities by analysing historical process data.
- Monitor processes on real time basis to identify issues, bottlenecks and performance.
- Create and manage "Process Performance Indicators" and include in a business scorecard.

Integration

- Integrate disparate business applications into a single view for the user.
- Leverage existing IT infrastructure.
- Update external applications with improved validation, security and control.
- Link business systems with process logic rather than user behaviour.

Other Benefits Include

- Improved communication.
- Promotes process innovation.
- Minimum change management and training requirements.
- Improved employee morale.
- Provides unbiased performance measurement of process maturity within a business.
- Helps to identify improvement opportunities.

The screenshot displays the FloPac web application interface. At the top, there is a navigation bar with links for 'myInfo', 'myManual', 'Support', and 'myPassword'. Below this, the user is logged in as 'Site Administrator'. The main content area is divided into several sections: 'myMenu' with links like 'Home', 'myActionList', 'myProcess', 'myReport', 'myTracking', and 'myArchive'; 'Health and Safety' with a 'Report OHS Incident' link; and a central form for reporting an incident. The form includes fields for 'Name' (Site Administrator), 'Type *', 'Date Incident Logged' (16/08/2011), 'Date of Incident *' (02/08/2011), 'Site *', and 'Work Area'. A sidebar on the right contains 'Incident Type' (Injury), 'Incident Inform', 'Date Incident Logged' (16/08/2011), 'Date of Incident *' (02/08/2011), and 'Site *'. A large green circle highlights the incident reporting form, and a green arrow points from the 'myReport' link in the menu to the form.

Several Client Interfaces

- Browser Based
- Microsoft Office Outlook
- Microsoft SharePoint